



PENNYRILE ALLIED COMMUNITY
SERVICES, INC.

2019 - 2020 Annual Report

Executive Director Report

*When adversity strikes, that's when you have to be the most calm.
Take a step back, stay strong, stay grounded and press on. —LL
Cool J*

I am honored to present our 2020 Annual Report. As I reflect on everything that has happened since July 1, 2019 it has truly been a year filled with adversity and yet everyone at PACS has met the challenge and continue to meet the needs of our communities. The quote listed above is so true for what we saw during this fiscal year. The PACS family stayed true to our calling and just buckled down and kept working through all these challenges. This report represents our committed pursuit of fulfilling our mission of "Empowering individuals and families to become self-reliant through assistance, education, and accountability." I first want to thank our Board of Directors for their commitment to the agency, their confidence in me, their support of the staff, and their dedication to the communities, the individuals, and the families we represent. I then must thank our staff who has truly amazed me in their dedication and devotion to our agency and in service our clients and communities. Finally, I must say "Thank You" to our communities that continue to amaze us with your support in making the Pennyrike Counties a better place to live.



In the normal course of a year the challenges we face are usually limited to did we get adequate funding to meet the needs of our communities. In early January 2020, we lost our Christian County Senior Center due to the tornado/ windstorm. We must say a major "Thank You" to Judge Steve Tribble and his leadership and support from Christian County as well as the greater community as we only lost services for one week since we were able to secure a temporary alternative location. I must express a major "Thank You" to the Christian County Schools for allowing us to use one of their older school buildings during this time. During the repairs major improvements were made to the Senior Center with installing an updated commercial kitchen.

As we moved into February, we lost both our Transportation Director and Finance Directors which created a major void that we needed to fill quickly. This was during our annual grant writing season but thanks to our staff we worked through these challenges. Then before we finish the month PACS, as well as the world, learned more about COVID-19 and how quickly our world would change. It is this environment that we completed FY2020. The work continued even though most of our offices and locations have had significant reduction in accessibility during this time.

Since PACS is an essential service we have seen many of our services greatly expanding at a time that much pressure was put of our staff and clients. With employees losing their childcare services to the additional safety precautions with Personal Protection Equipment and sanitization the worked continues. PACS has had to be adaptive and flexible as we survived staggered periods of "quarantine" when various staff were exposed to or were tested positive for the coronavirus to working through the closing of our area schools. Through it all the mission and work of PACS continued and we continued to meet the needs of our communities.

What we saw during this period of uncertainty is not only the continued need for many of our clients but with the massive job lost due to the pandemic we see many folks who have never needed services or considered contacting PACS for help. Our dedicated staff has stepped up and WE HAVE MET the needs that we are made aware of. Matthew 25:40 reminds us that "*The King will reply, 'Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me.'*"

When we can help our neighbors meet their basic needs or reach their full potential, we are making a difference in the lives of our communities. We will never know what this full impact will be it is with this thought of making the lives of our clients better that my staff and I evaluate our community needs, current program services and work to provide opportunities for all people to be successful. It is always a work in process and the level of annual funding determines what and how much we can do. As Edward Kennedy said, "*The work goes on, the cause endures, the hope still lives, and the dreams shall never die*". This could not be more true for PACS!

Our work has continued for 45 years therefore we want to say thank you to our communities for your support. I am excited about that this Annual Report represents a continued pursuit of economic independence for all even when faced with overwhelming challenges and obstacles. I am honored to lead PACS and as always, I thank you for your support and look forward to our continued partnership.

Harold Monroe, Executive Director

As Chairman of the Board of Directors for the Pennyrile Allied Community Services (PACS), it is with great pleasure I present this year's annual report. During these difficult times of Covid-19 and funds being cut, it has become increasingly difficult to keep services at the appropriate level, but I am proud to say the PACS staff, volunteers and board members continue to rise to the challenge. Services have continued to meet our goals and, in many cases, have gone above what we thought we could do.

The PACS employees continually adjust to the challenges they face. I am proud of the management staff, the workers in each area served by PACS, volunteers and the Board of Directors for working together and being flexible in meeting the difficult challenges we have faced this past year. Even with the challenges that no one could have foreseen, PACS has met their mission of reducing and eliminating poverty and helping individuals to live with dignity. I commend all PACS employees for staying on course during our bout with Covid and making each community they serve a better place to live, work and play.

My sincere thanks goes to the PACS Board of Directors who serve without pay and represent the nine county service area. You are a diverse group that serves many and varied needs from the counties you represent. You have had to adjust to Zoom meetings and many other schedule changes. Your volunteerism is to be commended for the sacrifices you have made to serve on our board. You are committed to making life better for those who have needs in your community.

As we look to the uncertain future of community action agencies, we are committed to do all we can to provide more services with less resources. We always want to move forward in accomplishing our mission of Helping People and Changing Lives. I hope each of us can continue in a unified fashion to continue to make the Pennyrile region the best community action organization in the state of Kentucky. May we strive to be the model for all those who come to serve after we have completed our time of service.

Best Regards,

Gary Jones

Chairman, Pennyrile Allied Community Services

BOARD OF DIRECTORS

2019-2020

GARY JONES
Chairman

Don Robertson
Vice-Chairman

Beverly Watkins-LeRoy
Secretary

CALDWELL COUNTY

Mary Blanchard
Shelia Gates
Mayor Kota Young
Judge Larry Curling

CHRISTIAN COUNTY

Carter Hendricks
Jayne Tandy
Judge Steve Tribble
Beverly Watkins-LeRoy
Mayor Wendell Lynch

CRITTENDEN COUNTY

Adam Ledford
Judge Perry Newcom
Charlie McClure

HOPKINS COUNTY

Judge Jack Whitfield
Mayor Kevin Cotton
Rudy Stone
Judy Stanley

LIVINGSTON COUNTY

Crissy Carter
Judge Garrett Gruber
Terry Teitloff

LYON COUNTY

Don Robertson
Judge Wade White
Thomas Owen

MUHLENBERG COUNTY

Delila Bush
Mayor Jan Yonts
Judge Curtis McGehee
Gary Jones

TODD COUNTY

Nancy Camp
Judge Todd Mansfield
Mayor Arthur Green

TRIGG COUNTY

Judge Hollis Alexander
David Stagner

Pennyrile Allied Community Services, Inc. Makes a Difference in the Pennyrile Area

A Sampling of 2019-2020 Accomplishments

\$17,734,431.66

Dollars leveraged for Pennyrile counties
through federal, state, and local sources

1,238,771

Miles driven by PACS
Transportation vehicles

174,571

Transportation services and rides
provided by PACS
Transportation

181,553

Congregate and Home Delivered
Meals served through the Title III
and Home Care Program

68,407

Hours of volunteers who helped
others through RSVP

690

Households that received
Assistance and Outreach
by Community Services Block Grant

9,213

Households kept warm through the
LIHEAP Program

2,369

Individuals/households enrolled
through HBAP

533

Individuals received Family
Preservation Services

AGING PROGRAMS

Rachel Newman, Director

There are 4 individual programs that make up the PACS Aging Programs: Title III, Homecare, SCSEP and SHIP. Each program is very dependent on the other for a successful operation in our counties. The Senior Citizens Centers are funded through the Older Americans Act, Title III, Home Care, and USDA.

ACCOMPLISHMENTS

TITLE III

July 1, 2019-June 30, 2020

Transportation	15,767 trips
Outreach	1,532 contacts
Information and Assistance	2,514 contacts
Homemaker	2,737 hours of housework
Congregate Meals	57,031 meals served in the center
Home Delivered Meals	73,004 home delivered meals

ACCOMPLISHMENTS

Home Care

July 1, 2019-June 30, 2020

Home Delivered Meals	51,518 home delivered meals
Respite	784 hours of personal care
Homemaker	5,578.5 hours of housework

The Title III program is contracted through the Pennyrile Area Development District with funding from the Older American's Act. PACS serves over 6,000 unduplicated clients through the Title III services that include all of the above listed categories. All services are at no charge to individuals 60 years and older. Donations are encouraged and these donations are budgeted back into the county the donation was received. Donations are very important as they are used to expand services in that county.

Home Care is state funded through the Department of Aging and Independent Living and the Pennyrile Area Development District. This program provides in-home services to seniors who have functional impairments that may prevent them from completing the activities or instrumental activities of daily living. Home Care clients must be assessed by a case manager to be declared eligible for this program. There is no charge for these programs, but donations are encouraged to help expand services.

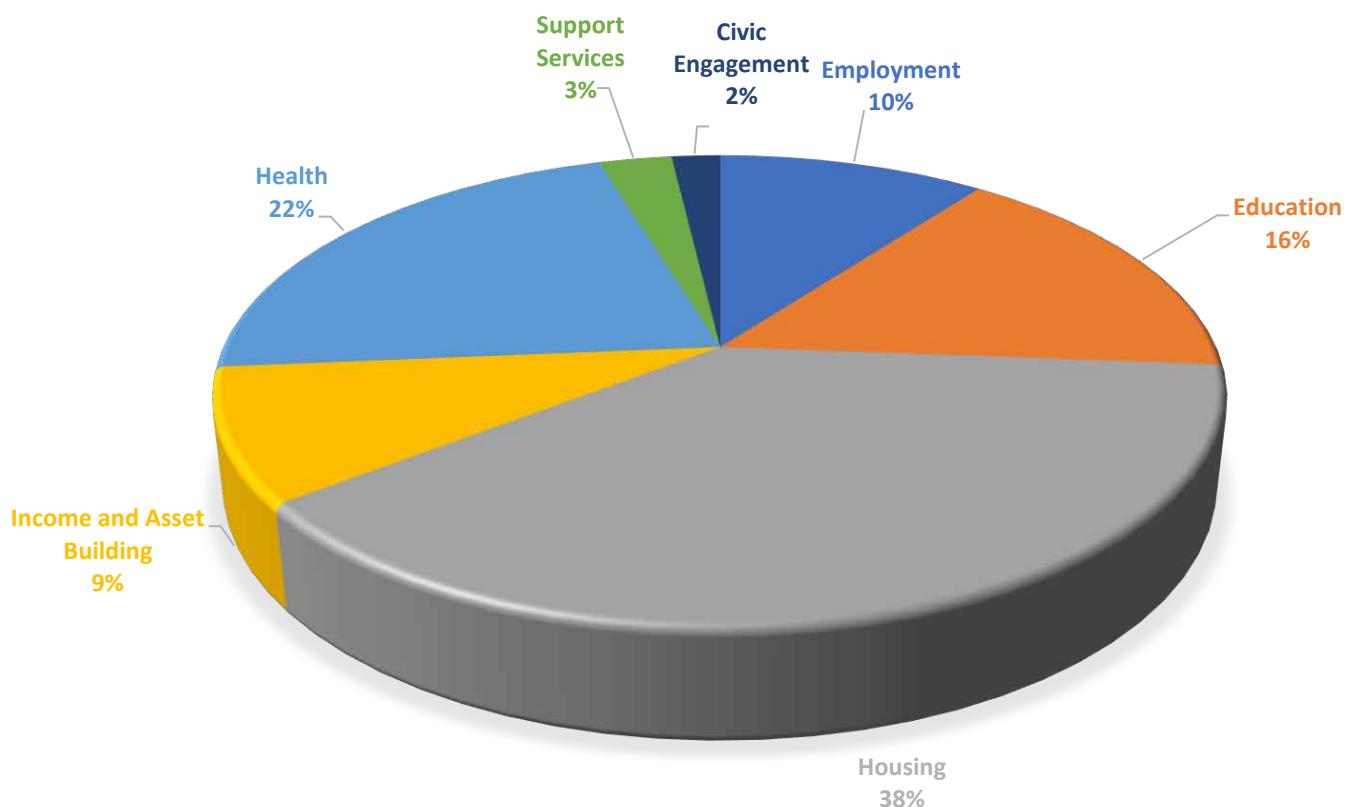
COMMUNITY SERVICES

Misty Noel, Director

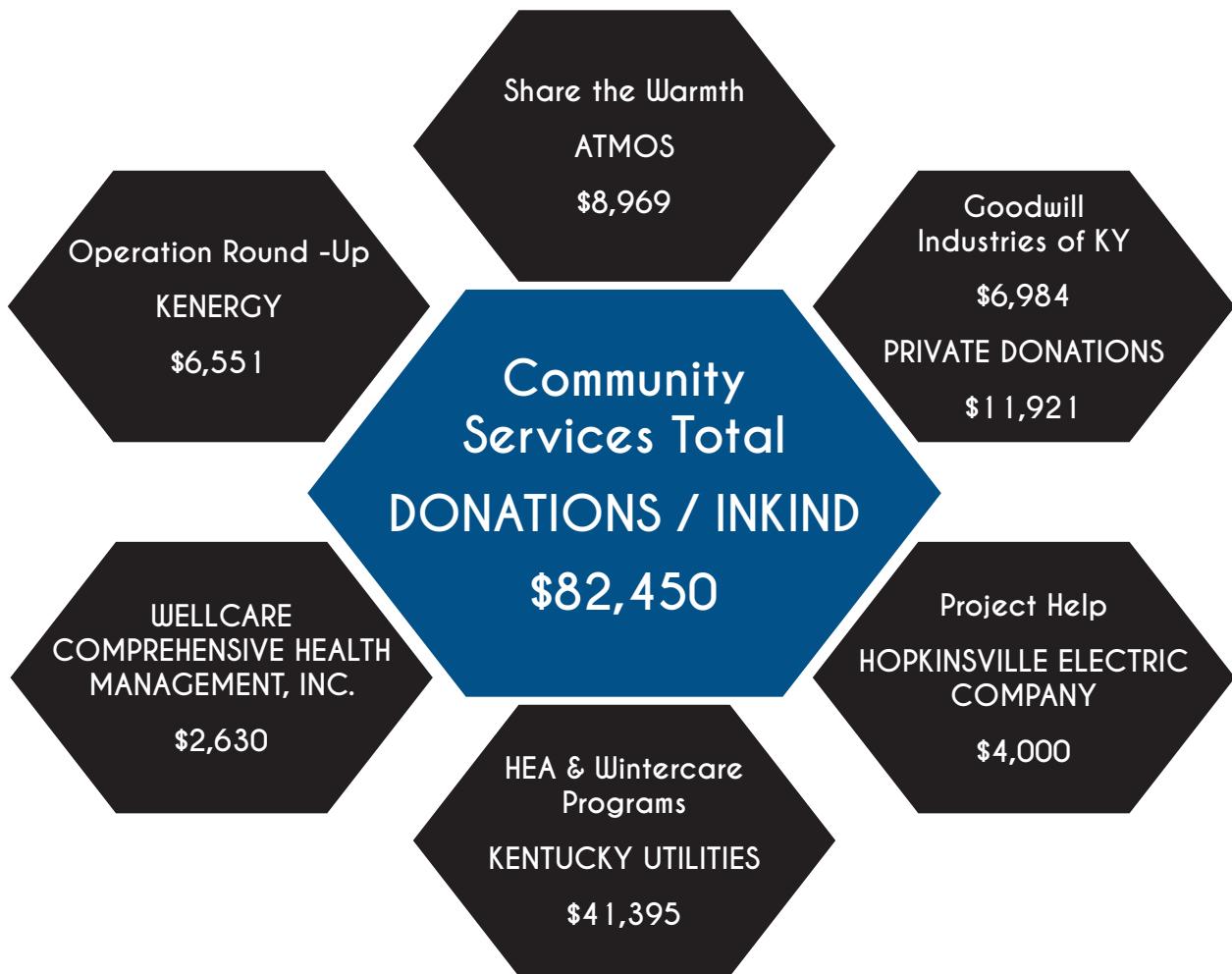
COMMUNITY SERVICES BLOCK GRANT (CSBG)

The Pennyrile Allied Community Services, Inc. (PACS) administers the Community Services Block Grant Programs (CSBG) through a contract with the Cabinet for Health and Family Services, Department for Community Based Services. These programs are designed to address the needs of the low-income residents and to assist them with working towards becoming more self-reliant. The Community Services Coordinators housed in each of the nine counties provide emergency assistance and case management to individuals and partners with community resources to provide employment, financial management, education concerns, cooking/shopping on a budget and maintaining a home. The focus of CSBG is to provide services as part of the case management, which in turn leads to self-reliance. Through case management, home visits, telephone calls, referrals and community involvement the CSBG program has assisted **690** households receive over **\$106,000** in assistance in one of the following areas of need: **Employment, Education, Housing, Income and Asset Building, Health and Civic Engagement.**

The chart below is a breakdown of the 690 individuals/households served in each of these areas for the 2019-2020 program year.



Community Services Partnerships



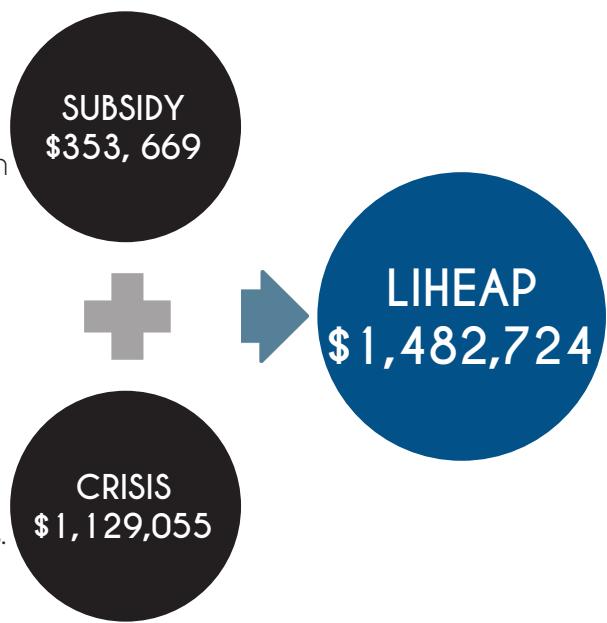
LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

The Low-Income Home Energy Assistance Program (LIHEAP) helps keep families safe and healthy through initiatives that assist families with energy costs. Over **9,200** households in the Pennyrile received **\$1,988,414** in heating assistance benefits. In 2020 the LIHEAP Program was extended to include a Spring Subsidy Program.

LIHEAP Subsidy component operated from November 4, 2019 to December 13, 2019 with **2,897** **Households** receiving **\$399,513** in heating assistance benefits.

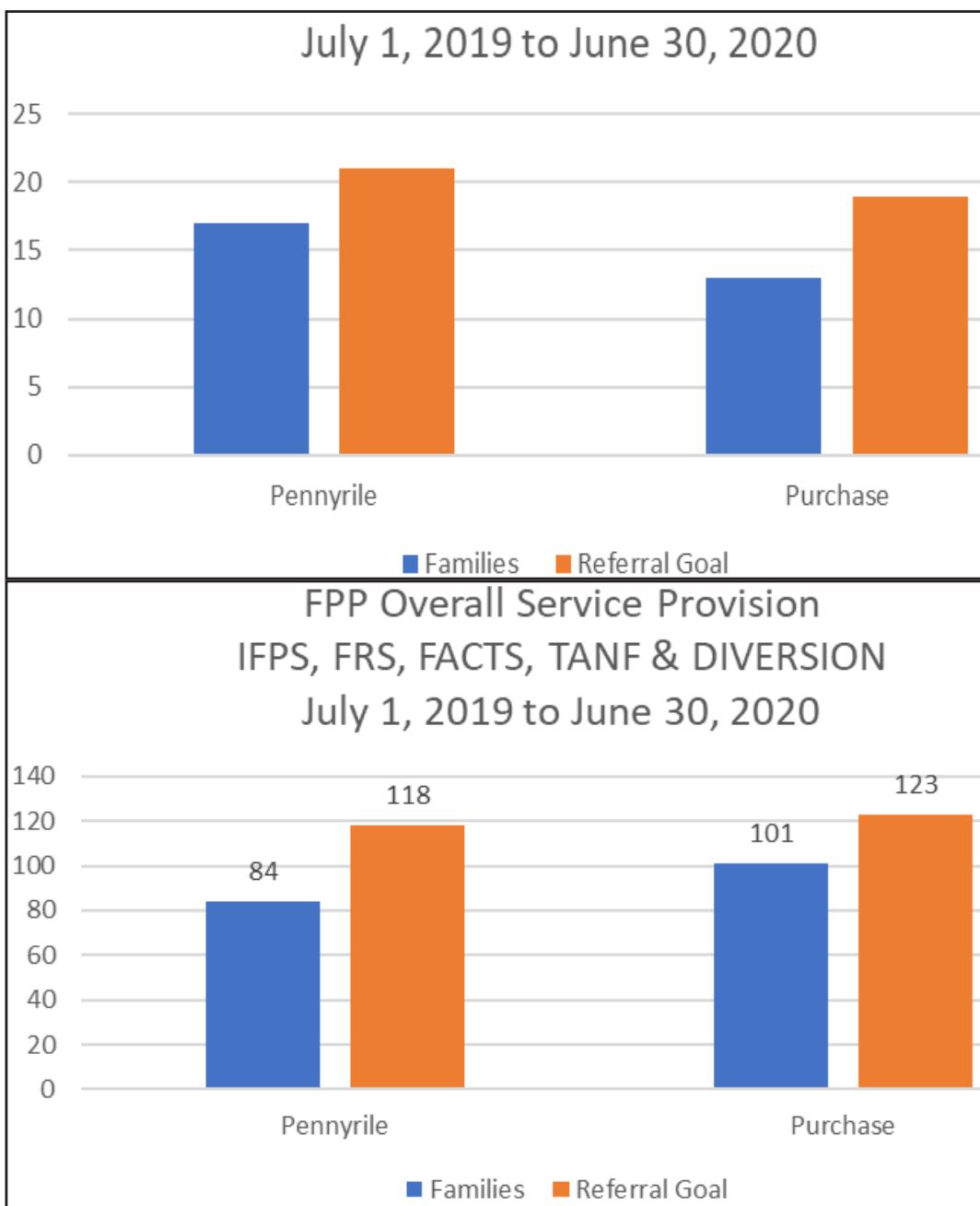
LIHEAP Crisis component started January 1, 2020 and ended April 30, 2020 with **3,489** households receiving **\$1,096,301** in heating assistance benefits.

LIHEAP Spring Subsidy component started on May 1, 2020 and ended on June 30, 2020 with **2,827** households receiving **\$492,600**.



FAMILY PRESERVATION

Christine Bustamante, Director



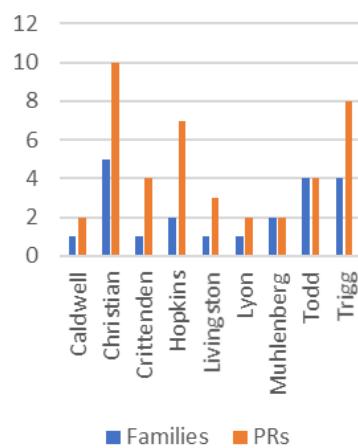
Family Preservation Programs work with families and children in the Lakes region to prevent the unnecessary removal of children from their homes; and to decrease the likelihood of abuse and/or neglect. This is accomplished through the use of scientifically proven evidence based practices, continued staff training, community resource/service identification, concrete assistance, and effecting a cognitive change within the family structures. The overall goal is to help families remain intact while ensuring the safety and well-being of the children.

FAMILY PRESERVATION PROGRAMS

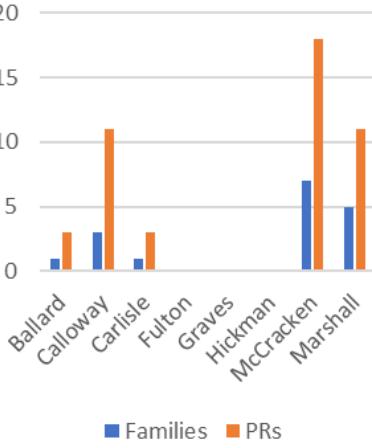
COUNTY & PROGRAM DETAILS

July 1, 2019 - June 30, 2020

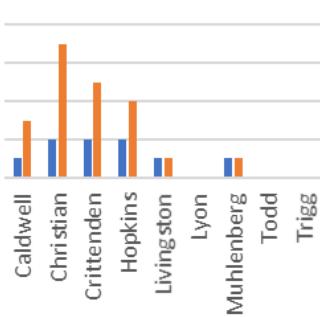
FPP PENNYRILE - IFPS
July 1, 2019 to June 30,
2020



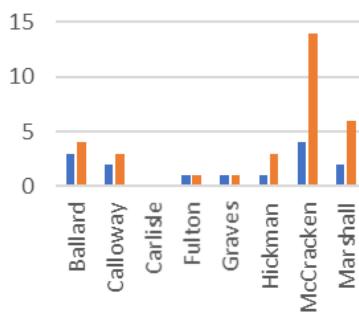
FPP PURCHASE - IFPS
July 1, 2019 to June 30,
2020



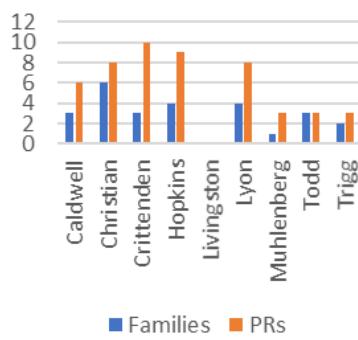
FPP PENNYRILE -
FRS
July 1, 2019 to
June 30, 2020



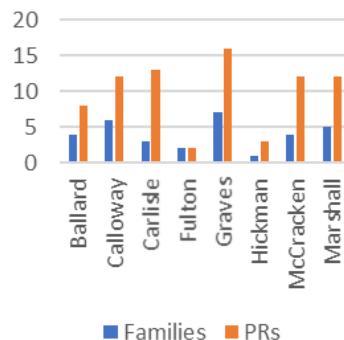
FPP PURCHASE -
FRS
July 1, 2019 to June
30, 2020



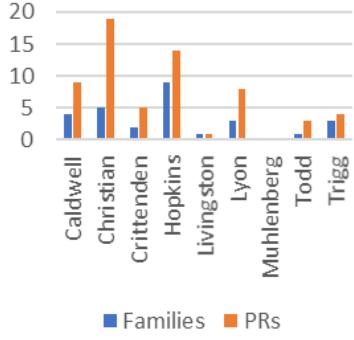
FPP PENNYRILE -
FACTS
July 1, 2019 to
June 30, 2020



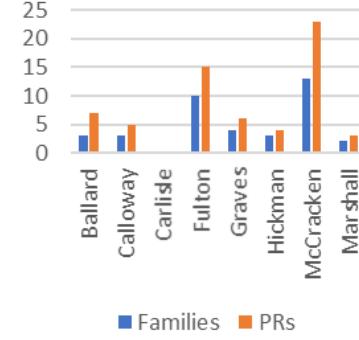
FPP PURCHASE -
FACTS
July 1, 2019 to
June 30, 2020



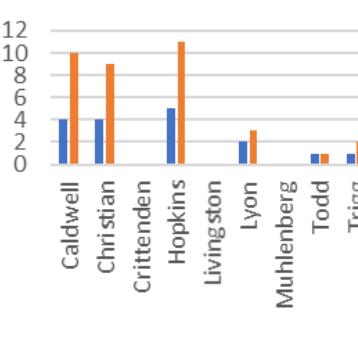
FPP PENNYRILE -
DIVERSION
July 1, 2019 to
June 30, 2020



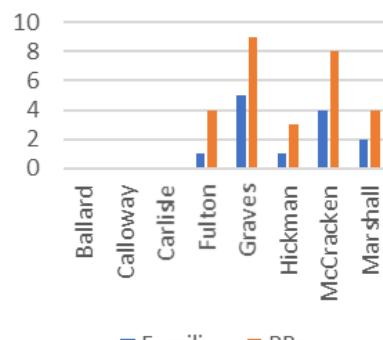
FPP PURCHASE -
DIVERSION
July 1, 2019 to
June 30, 2020



FPP PENNYRILE -
CCC
July 1, 2019 to June
30, 2020



FPP PURCHASE -
CCC
July 1, 2019 to June
30, 2020



*PR – Placement Risk: A placement risk is the child identified as being at risk of entering out of home care; or experiencing abuse and/or neglect. Example: Total PRs of 71 means the program has worked directly with 71 children to keep them safe and in their home.

HEALTH BENEFIT ASSISTERS PROGRAM

Josh Wilhelm, Director

The Health Benefit Assistors Program (HBA) is a state funded service that was created to help individuals apply for enrollment into a health insurance plan through the Federal Facilitated Marketplace (Healthcare.gov) as well as assist individuals in enrolling into a state funded plan (Medicaid) through Kentucky's newly established benefit portal, Benefind. As a part of Community Action of Kentucky (CAK), Pennyrile Allied Community Services focus services towards low income households, however our services are available for all uninsured.

Employees for the HBA program are known as an "In-Person Assister" or "Assisters." Each assister has completed training and have been certified by the state of Kentucky and by the Centers for Medicaid and Medicare (CMS) to help individuals in completing applications for enrollment into various insurance plans.



SERVICES OFFERED/TYPES OF ENROLLMENT

Medicaid- Medicaid is based solely on income and is derived from the Federal Poverty Income Level distributed each year by the federal government. Traditionally, individuals below or at the federal poverty level were eligible for Medicaid benefits, however Kentucky has elected to expand its eligibility with new provision from the Affordable Care Act (ACA). Medicaid now encompasses 133% of the federal poverty income level. Consumers of Medicaid are enrolled through Benefind, (Benefind.ky.gov) the states newly created benefit portal.

Family Size	Household Income
1	\$16,753
2	\$22,715
3	\$28,676
4	\$34,638

Open enrollment for the purchase of private December 15th, 2019. However, individuals that meet the criteria for Medicaid, or have a qualifying event can still apply throughout the entire year. Qualifying events include change of income, change of household size, or loss of coverage.

COVID-19 Operations

During COVID-19 pandemic our staff have been continuously enrolling individuals into Medicaid coverage. All who apply are given what is known as "Presumptive Eligibility" (PE) where they are covered for 90 days automatically to ensure citizens get healthcare during these special circumstances. Our staff obtain a listing everyday (including weekends) of applications to complete and return information to our contacts in Frankfort.

All Outreach Events have been canceled until further notice due to limitations on gatherings in the Commonwealth. In order to inform the population, our staff is also given a listing of potential clients (those that have filed for unemployment) to contact so they are aware of their health coverage options during this time.

HealthCare.gov

Quality Health Plan (QHP)-Qualified Health Plans are health plans that are certified by CMS that provide the essential benefits in compliance with the Affordable Care Act and are subsidized by an Advanced Premium Tax Credit (APTC) to lower the cost of the enrollee's monthly premium.

insurance ran from November 1st, 2019 through

Health Insurance Enrollments Medicaid & Private	2,369
Outreach Events Held	79
HBA Staff (Assisters) FTE	4

RETIRED & SENIOR VOLUNTEER PROGRAM

Josh Wilhelm, Director



The Retired and Senior Volunteer Program (RSVP) recruits and places volunteers that are fifty-five years of age and older in public agencies, secular or faith-based private/public non-profit organizations, or proprietary health care organizations. RSVP offers flexibility and choice as it matches the personal interest and skills of older Americans with the community needs throughout Christian, Hopkins, Muhlenberg, and Trigg Counties.

RSVP is federally funded by The Corporation for National and Community Services (CNCS) and matched with local money from Fiscal Courts in Christian County, Hopkins County, Muhlenberg County, Trigg County, United Way of the Pennyridge and Fundraising.

RSVP's fiscal program year runs April through March. RSVP has a total of 504 volunteers who donated 68,407 service hours at 70 stations doing 111 different jobs throughout our four counties. The Cabinet of Health and Family Services estimated the value of a volunteer's time in Kentucky at \$21.17 per hour. The estimation equates to savings of over \$1.4 million to the non-profit, government agencies, and proprietary health care organizations helped by RSVP Volunteers during Fiscal Year 2019.

April 1, 2019 - March 31, 2020	Volunteers	Volunteer Hours	New Volunteers
Christian County	102	10,996	3
Hopkins County	152	26,394	19
Muhlenberg County	116	14,359	7
Trigg County	134	16,658	23
Total	504	68,407	52

All numbers and hours are unduplicated totals

TAX COUNSELING FOR THE ELDERLY (TCE)



<https://www.facebook.com/pacsrsvp1/> to find out more!

The mission of the TCE preparation program is to assist elderly and low-income taxpayers in satisfying their tax responsibilities by providing free tax return preparation. To establish the greatest degree of public trust the IRS-certified volunteers are required to maintain the highest standards of ethical conduct and provide quality service.

PACS had 24 TCE Volunteers that completed an amazing 2,364 Federal and State tax returns with over \$1.4 million in Federal dollars refunded to 1,103 elderly taxpayers. The 2019 tax season was a success however ended abruptly due to COVID-19. The volunteers dedicated 2,948 hours of service to PACS TCE before all tax sites were shut down.

2019 TAX SEASON RESULTS

	FEDERAL RETURNS ACCEPTED BY IRS	STATE RETURNS ACCEPTED BY IRS	FEDERAL DOLLARS REFUNDED	OVER 60	HOURS SERVED	TCE VOLUNTEERS
Christian	446	431	\$436,603.00	381	1,126	8
Hopkins	158	114	\$176,838.00	163	305	3
Muhlenberg	171	153	\$145,879.00	188	596	6
Trigg	503	388	\$721,707.00	371	921	7
Totals	1,278	1,086	\$1,481,027.00	1,103	2,948	24

PACS-RSVP Is Proud To Share The Following Accomplishments From The 2019 – 2020 Fiscal Year:

- 198 unduplicated volunteers helped 9,118 unduplicated individuals receive food security from local food banks, holding food drives, collecting, and distributing items, and serving food at the salvation army.
- 64 unduplicated volunteers distributed information on health insurance, access, and benefits to 3,400+ individuals.
- 32 students received one on one counseling from 11 unduplicated volunteers. Surveys were submitted from teachers with results showing 24 students showed improvement in their reading skills since being paired with an RSVP volunteer for the school year. 9 out of the 32 showed 50% improvement in reading by one grade level. 10 students showed 70-100% improved reading or math skills. 17 of the students saw an increase in problem solving skills and 20 of the students saw an increase in oral/written communication skills.
- 12 unduplicated volunteers reached over 250 children through mentoring at a faith-based youth center.
- 48 unduplicated volunteers kept hospital gift shops, information desk, etc. operational by volunteering more than 7,597 hours.
- 45 unduplicated volunteers kept museums, art centers, libraries in the area open to keep their county's history alive by volunteering with local historical and genealogical societies in the area and more by volunteering 4,109 hours.
- 24 unduplicated PACS-RSVP volunteers participated in training and tax preparation for Tax Counseling for the Elderly (TCE) and served 2,948 hours. A program in which RSVP volunteers prepared and counseled individuals in the preparation of their tax returns. As a result, a total of 1,278 tax returns completed and accepted by the IRS. A total of over \$1.6 million was refunded to the low income and elderly in the Pennyrile Area.
- 39 unduplicated volunteers provided companionship to over 200 seniors in assisted living facilities and nursing homes serving 1,652 hours.
- Over 90 quilts/blankets, 40 bears, 23 walker bags were made by RSVP volunteers and distributed at local nursing homes, assisted living facilities, Red-Cross, and senior citizen centers.
- Four volunteer recognition events were held, one in each county, to show appreciation to all RSVP volunteers. PACS RSVP and RSVP advisory boards help plan, setup, serve, and clean up this event.
- PACS RSVP participated in the National MLK Day of Service in January 2020 with wonderful service projects and participation from the communities.
- PACS RSVP participated in the National 9/11 Day of Service remembering our lost and injured first responders and showing appreciation to all first responders in throughout our communities.
- PACS-RSVP partnered with Pennyrile RC&D for Take a Kid Fishing Day in Christian, Muhlenberg, and Trigg Counties. Volunteers partnered with youth ages 3-15 for a day of mentoring through fishing, working with others, learning patience, and family fun.
- PACS-RSVP partnered with Tax Counseling for the Elderly Program to assist elderly and low-income families to free tax assistance.
- PACS-RSVP partners with the Boards of Education in Christian, Muhlenberg, and Trigg Counties for Tutoring in the schools and community.
- PACS-RSVP partnered with Pennyrile RC&D for Take Kids Fishing Day in Christian, Muhlenberg, and Trigg Counties; Nature Fest and Water Fest in Christian County to mentor children, expose them and their families to nature through outdoor classrooms and stations setup teaching about plants, animals, soil, and water safety.
- PACS-RSVP partnered with local veteran centers to have events and visits with the veterans that live at the centers.
- PACS-RSVP partnered with local food banks in all Christian, Hopkins, Muhlenberg, and Trigg Counties to assist with food drives and local distributions.
- PACS-RSVP partnered with the Girl Scout Troops to provide RSVP volunteers to mentor school age children.
- PACS-RSVP partnered with The Light House Family Resource Center, so no child goes without the appropriate school supplies to learn.
- PACS-RSVP partnered with Simple Blessings Ministries to help provide personal hygiene products, baby care items, and cleaning supplies to families in need within the local community.
- PACS-RSVP partnered with Woodmen Life Chapter 20 in a 9/11 Remembrance Ceremony.
- PACS-RSVP partnered with local State Parks for help cleaning up trails and keeping the park clean.
- PACS-RSVP partnered with the Madisonville fire department in Hopkins County in conjunction with the 9/11 Day of Service to give seniors lessons on fire extinguisher safety.
- PACS-RSVP partnered with the local Red Cross providing blankets to disaster relief recipients.

What are PACS-RSVP Volunteers doing in the Pennyrile area? Visit our Facebook page at <https://www.facebook.com/pacsrsvp1/> to find out more!

TRANSPORTATION

Vickie Pennington, Director

The Transportation Program's primary purpose is to provide safe, reliable, and affordable transportation to the Pennyrile area. PACS serves Christian, Crittenden, Hopkins, Livingston, Logan, Lyon, Muhlenberg, Todd, & Trigg counties in the Pennyrile area. We at PACS Transportation are proud to be providing the residents of the Pennyrile Area with a service to meet their transit need

REPORT OF OPERATIONS FY20

Days of Service	308
Total Trips	174,571
Total Miles	1,238,771
Public Transportation Trips	114,288
Public Transportation Miles	537,447
PACS Medicaid Trips	58,924
PACS Medicaid Miles	602,246
Sub-Contractor Trips	46,926
Sub-Contractor Miles	807,447
Veteran Trips	1,592
Veteran Miles	15,060

Transportation has been difficult this year, unlike everything else that has been able to close or work from home this has not been an option for us. We are considered part of the essential workers and have continued to transport people to their essential life sustaining appointments during all this pandemic.

Transportation is coordinated by PACS Transportation Administrative Staff, County Managers, Dispatchers, and Drivers. The funding for the various Transportation services comes through the FTA, KY Office of Transportation and Delivery, contracts with agencies and cities and paid fares.

City Transit Systems-PACS provides a city bus route for the city of Hopkinsville and the city of Madisonville. They each provide 3 different routes to different areas of these counties to assist with transit needs and give people the independence to go when they want without having to rely on someone else to take them.

PACS was one of 10 transit agencies that received funds from the FTA 5339b this year finishing out FY20 for 10 new vehicles for \$393,401.00. The transportation department has a fleet of about 110 vehicles and this year we have had great opportunities to replace vehicles. We are transitioning from the low floored minivans to the Ford Transits with the larger lifts and more capacity to accommodate more passengers with less vehicles.

WEATHERIZATION

Susan Marsh, Director

The scope of the Weatherization program continues to be one of assisting in the achievement of a more helpful dwelling environment and maximum energy conservation for low-income clients.

The priority measure PACS performs on a house or mobile home is checking the energy systems of the dwelling. This includes furnaces, space heaters, fireplaces, water heater jackets, duct wraps and duct repairs if needed, flue repairs, safety materials and safety repairs. A National Energy Audit is performed on each house and a Manufactured Energy Audit is performed on each mobile home PACS selves. These audits show the areas the Weatherization program should address while performing Weatherization Services.

As the second priority, the major infiltration work is completed. This includes repairing and/ or replacing missing doors, panels, panes; missing windows and/or windowpanes; repairs to supply and return ducts; and major envelope holes. The general heat waste priority is then repaired, blocking is installed, attic bypasses are addressed and sealed, roof repair, which is very limited by regulations, is completed. If necessary, the walls of the dwelling are then repaired and insulated. Floors are repaired, ground cover is installed underneath the structure, pipe wrap, and insulation is completed. With LIHEAP funds combined with DOE, the Weatherization program has completed 10 homes.

ATMOS (C.A.R.E.S.)

The Demand Side Management (DSM) partnership program with Atmos Gas Company is intended to provide current low-income Atmos Gas residential consumers assistance and advice concerning energy efficient improvements specific to their homes.

The program is offered at no cost to the participant. This program acts as a "piggyback" program in conjunction with PACS Weatherization program to ensure the most energy saving measures are completed to conserve the greatest amount of energy. Caldwell, Christian, Crittenden, Hopkins, Livingston, Lyon, Muhlenberg, Todd, and Trigg counties are served by CARES.

The goal of this program is to reduce the energy usage of Atmos Gas residential customers.

In order for one to receive the CARES benefits, one must be eligible for PACS Weatherization program.

The program guidelines are based on the 200% OMB Poverty Guideline. These guidelines are based on number of people in household and allowable yearly income.

PACS COUNTY OFFICES

COMMUNITY SERVICES OFFICES

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Caldwell	Nan Tacket	110 S. Cave St, Princeton, KY 42445	270-365-5097
Christian	Monike McGlothan	P.O. Box 549 1100 Liberty St. Hopkinsville, KY 42241	270-885-4959
Crittenden	Kathay Belt	P.O. Box 252 402 N. Walker St. Marion, KY 42064	270-965-4763
Hopkins	Freddie Stafford	P.O. Box 427 130 E. Branch St. Madisonville, KY 42431	270-821-8114
Livingston	Ginger Dietz	P.O. Box 373 763 Cutoff Rd., Smithland, KY 42081	270-928-2827
Lyon	Kelly Marlowe	P.O. Box 567 Courthouse Square Eddyville, KY 42038	270-388-7812
Muhlenberg	Kelsea Piper	P.O. Box 422 30 Big John Plaza Dr. Greenville, KY 42345	270-338-5080
Todd	Wanda Brown	P.O. Box 501 Washington St., Elkton, KY 42220	270-265-5422
Trigg	Mabel Ellis	P.O. Box 1266 51 South Road, Suite B Cadiz, KY 42211	270-522-3265

SENIOR CITIZENS CENTER

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Caldwell	Kelly Coleman	P.O. Box 474; 200 Eagle St., Princeton, KY 42445	270-365-7446
Christian	Rossia Schneider	1402 E. 7th St., Hopkinsville, KY 42240	270-886-8885
Crittenden	Jenny Sosh	210 N. Walker Marion, KY 42064	270-965-5229
Hopkins	Penny Vanvactor	200 N. Main St., Madisonville, KY 42431	270-821-1620
Livingston	Jenny Sosh	P.O. Box 373; 508 Rudd St., Smithland, KY 42081	270-928-2811
Lyon	Jennifer Burchett	P.O. Box 648; 631 W. Dale Ave, Eddyville, KY 42038	270-388-2171
Muhlenberg	Cheryl Spain	P.O. Box 208; 620 Cleaton Rd., Powderly, KY 42367	270-338-6222
Todd	Charlotte Lyons	P.O. Box 696; 104 Morris Weathers Rd., Elkton, KY 42220	270-265-5935
Trigg	Cissy Lawrence	P.O. Box 99; 127 Joy Ln., Cadiz, KY 42211	270-522-8341

KHBE STAFF

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Caldwell	Olivia Story	307 E. Main St. Princeton, KY	(270) 498-4727
Christian	Michelle Myers Teresa Newton	1100 S. Liberty Street, Hopkinsville Ky 42240	(270) 886-6341
Trigg	Audra Baker	51 South Road, Suite B Cadiz, Ky 42211	(270) 348-6020

PACS COUNTY OFFICES

RSVP

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Christian	Mary Robinson	1100 S. Liberty St., Hopkinsville, KY 42240	270-886-6341
Hopkins	Nancy Sellers	200 N. Main St., Madisonville, KY 42431	270-821-2252
Muhlenberg	Cheryl Spain	620 Cleaton Rd., Powderly, KY 42367	270-338-4043
Trigg	Kathy Meredith Audra Baker	127 Joy Ln., Cadiz, KY 42211	270-522-1713

HUMAN SERVICE TRANSPORTATION

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Central Office	Kristine George	1111 S. Clay St., Hopkinsville, KY 42240	270-886-6641
Christian, Trigg	Deanna Grimes Sandy Willis	1200 S. Clay St. , Hopkinsville, KY 42240	270-886-7999
Hopkins, Caldwell	Jeff Browning David Pierce	120E. Arch St., Madisonville, KY 42431	270-821-3232
Lyon	Jennifer Burchett	P.O. Box 648; 631 W. Dale Ave, Eddyville, KY 42038	270-388-2171
Muhlenberg, Todd	Chatman Ellis	607 W. Everly Brothers Blvd., Central City, KY 42330	270-338-6222
Crittenden, Livingston, Lyon	Kristen Wasilewski	2818 Hwy 60, Marion, KY 42064	270-498-9332

FAMILY PRESERVATION PROGRAMS

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Caldwell	Christine Bustamante Megan Hudson	307 E. Main St., Princeton, KY 42445	270-365-6402
Christian	Christine Bustamante Megan Hudson Kayla Powell Mary Gullikson	1100 S. Liberty, Hopkinsville, KY 42240	270-707-9735 270-707-9736
Purchase Area	Christine Bustamante Karen Denny Derrick Parrot Megan Hudson	328 S. 9th St., Mayfield, KY 42066	270-247-7072 270-247-7089

Community Action: 52 Years of Moving Forward



Pennyrile Allied Community Services, Inc.

Harold Monroe, Executive Director

P.O. Box 549 1100 South Liberty Street | Hopkinsville, Kentucky 42240-0549

270.886.6341 | 800.264.0643

www.pacs-ky.org

*Mission Statement
"Empowering low-income
individuals to become
self-reliant through community
service, assistance, education
and partnerships."*