

LIMITED ENGLISH PROFICIENT PLAN REGION 02

HUMAN SERVICE TRANSPORTATION & DELIVERY STEPS TO REQUESTING TRANSPORTATION UNDER MEDICAID

1. Call 1-800-467-4601 at least 72 hours prior to medical appointment.
2. Have current Medicaid number available and give this number to reservationist at the 1-800-467-4601 number.
3. Report the following information to the reservationist during the telephone call:
 - A. Identify name and relationship to rider (if not client themselves" must be spouse, legal guardian or legal power of attorney)
 - B. Date and time and address of medical appointment
 - C. Medical reason for trip
 - D. Special needs of rider (such as needs wheelchair, blind, etc.)
4. A confirmation number will be issued at the end of the reservation. This number should be kept in order to verify the trip has been reserved.

NOTE: In the following Attachments 1-7 are found the directions for Multiple Non-English Speaking Directions to reserve transportation with the PACS Transportation System. Note: These same multi language directions will be available through a link on the PACS Web Site.